



CARREFOUR 2022

BECOMING THE LEADER
OF FOOD TRANSITION
FOR ALL

CSR and Food Transition index

In 2018, Carrefour creates the CSR and food transition index in order to pilot its progresses towards food transition and towards its other CSR targets.

The CSR and food transition index is built on 4 axes: products, stores, clients and employees. These axes are composed of four to five strategic objectives on CSR and food transition.

Carrefour uses the index to drive performance internally, report externally and includes its results in the calculation of its top management yearly remuneration.



PRODUCTS		Score 2018	2018 results	2019 targets	2020 targets
1	€5 billion in sales of organic products by 2022	103%	€1.76 billion	€2.16 billion	€2.79 billion
2	10% of Carrefour Quality lines products within Fresh Products by 2022	87%	6%	7.2%	7.8%
3	50% of Carrefour seafood products sold will come from responsible fishing by 2020	106%	37.3%	40%	50%
4	Implementation of an action plan «sustainable forests» for the products linked to deforestation by 2022	97%	48.5%	68%	100%
5	10,000 tonnes of packaging saved by 2025	130%	1,867 tonnes	2,138 tonnes	3,076 tonnes
TOTAL		105%			

STORES		Score 2018	2018 results	2019 targets	2020 targets
6	Reduction of 50% of food waste in 2025 vs 2016	-	-	-	-
7	100% of waste recovered by 2025	95%	67%	71%	72%
8	Reduction of 40% of CO ₂ emissions by 2025 and of 70% by 2050 vs 2010	107%	-28.5%	-27.2%	-28.1%
9	2,000 employees identified as «super heroes» of the food transition in stores by 2020	100%	10 super heroes	200 super heroes	2,000 super heroes
TOTAL		101%			

CLIENTS		Score 2018	2018 results	2019 targets	2020 targets
10	80% of our clients identified food transition in stores by 2022	129%	63.8%	56%	63%
11	100% of the countries implemented a program devoted to local products and suppliers by 2020	67%	20%	60%	100%
12	100% of the countries roll out annually an Act For Food communication program	100%	100%	100%	100%
13	100% of the countries implemented an action plan «Healthier Diet» by 2022	117%	70%	70%	80%
TOTAL		103%			

EMPLOYEES		Score 2018	2018 results	2019 targets	2020 targets
14	40% of women accounting in appointments to key positions by 2025 & Obtention of GEEIS certification for all countries by 2020	123%	31%	27%	30.8%
			75%	83%	100%
15	4% of disabled employees within the Group by 2025	101%	3.4%	3.45%	3.53%
16	13 hours of professional training by employee within the Group by 2025	93%	11.4 hours	12.32 hours	12.36 hours
17	100% of the countries implemented an action plan on health/safety/working conditions by 2020	114%	67%	75%	100%
TOTAL		108%			

CSR and food transition index

4 axes, 17 objectives

Score 2018: 104%

105% PRODUCTS

1. Organic Products	103%
2. Carrefour Quality Lines	87%
3. Sustainable Fishing	106%
4. Sustainable Forests	97%
5. Packaging	130%

103% CLIENTS

10. Food transition recognition	129%
11. Local producers and suppliers	67%
12. ActForFood Program	100%
13. Healthier Diet Action Plan	117%

101% STORES

6. Food waste	0%
7. Waste recovery	95%
8. CO ₂ Emissions	107%
9. Food Transition «super heroes»	100%

108% EMPLOYEES

14. Gender Equality	123%
15. Disability Employment	101%
16. Professional Training	93%
17. Health, Safety & Working Conditions	114%

